

KRM Silver Cover Plan Terms & Conditions

1. What is included:

If your equipment breaks down we will send an engineer to investigate the fault by the end of the following working day should the breakdown be reported before 15:00pm the previous working day.

One annual service on the boiler.

2. What is not included:

Boiler – The cost of repair following a mechanical or electrical fault to parts fitted within the boiler casing which stops the equipment working properly or following recommendations from the annual service.

Controls – The cost of a repair following a mechanical or electrical fault to the time control, water circulating pump, motorised valve(s), room thermostat or cylinder thermostat which stops the equipment working properly.

Labour Charges – Normal and out of hours working hours labour charges.

Repair to the Radiators – Radiator valves, expansion tank, hot water cylinder or above the ground pipework directly associated with provision of central heating, excluding any taps and their direct supply.

3. Cost and Payment

The Silver Cover Plan agreement is £130.00 per annum (Inc. VAT).

This payment is required on receipt of the KRM invoice and can be made by bacs, cheque or cash.

The agreement, if accepted will run from either the 1st or the 15th of your month of choice for 12 months, an invoice will be sent prior to the anniversary of the due date to prompt for payment for another year.